

March 7, 2014

This Week:

- Olympic Class ferries progress meeting
- Granting wishes on the ferry
- Overnight closures on SR 99 at West Seattle Bridge next week
- Yesler Way exit closure Friday and Saturday
- Advertising with WSF
- Customer compliments

Olympic Class ferries progress meeting

We are nearing the end of construction for the *Tokitae* at Vigor Industrial. At our monthly <u>Olympic Class ferries</u> progress meeting, we discussed the final outfitting and electrical work underway, and the process of delivering the new ferry. Following construction and builder trials, the *Tokitae* will be delivered to WSF for sea trials and training. The *Tokitae* is on schedule to begin service on the Mukilteo/Clinton route with the summer sailing schedule.

Granting wishes on the ferry

Every 38 minutes Make-A-Wish grants the wish of a child diagnosed with a life-threatening medical condition in the United States. I encourage you to read the latest ferry <u>blog</u> post about a wish being granted aboard the *Kaleetan* for Jaymz of Bremerton.

Overnight closures on SR 99 at West Seattle Bridge next week

If you are heading to or from Fauntleroy or Colman Dock terminals next week, be advised both directions of State Route 99 between South Atlantic Street and East Marginal Way, south of the West Seattle Bridge will close nightly from 9 p.m. to 5 a.m. Monday, March 10 through the morning of Friday, March 14. The closures are necessary to allow crews room to complete the final stages of construction on a new overpass near South Spokane Street.

Yesler Way exit closure Friday and Saturday

Construction will require the closing of Yesler Way from 7-11:45 a.m. and 12:15-2:30 p.m. on Friday, March 7, and Saturday, March 8. During the closure, arriving ferry vehicle traffic from Bremerton and Bainbridge will exit via Marion Street.

Advertising with WSF

If you've been to Colman Dock recently you may have noticed the newest <u>advertising campaign</u> above the passenger ticket booth. As I mentioned in a recent report, advertising brought in more than \$500,000 in revenue last year. Visit us online to learn more about <u>advertising</u> with WSF.

Customer compliments

I received two compliments this week from customers of the Seattle/Bremerton route regarding the excellent customer service provided by WSF Terminal Attendant Ed Brown. Thank you, Ed!

I've been riding the Bremerton run regularly for about three years. Ed has always been cordial and very polite. His customer service is excellent. I am a disabled person and he has always been empathetic and helpful in regard to my disability.

Ed does his job really well. He seems like a caring guy who loves his job and cares about the safety of all customers. Keep up the good work!

Next Week:

- Alaskan Way Viaduct coordination meeting
- U.S. Coast Guard change of command

David Moseley's weekly updates are available on the WSDOT Ferries Division Web site at www.wsdot.wa.gov/ferries/weekly.

Hyperlinks within the e-mail:

Olympic Class ferries: www.wsdot.wa.gov/projects/ferries/144carferries/

Granting wishes on the ferry: http://bit.ly/1cdB1SV

SR 99 Spokane Street Overcrossing: www.wsdot.wa.gov/Projects/SR99/SpokaneStOvercrossing/

Advertising campaign: http://www.flickr.com/photos/wsdot/12977826775/
Marketing and Advertising: www.wsdot.wa.gov/Ferries/Planning/marketing.htm

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